

# Minutes of Trinity Street Patient Forum Meeting

## Tuesday 16<sup>th</sup> January 2018

Apologies: R.Nixon, K.Bell, S. Kerridge, A. Glanfield, J. Vincent and B. Earley

1. Acceptance of Minutes for the meeting of 16th October 2017.
2. **NAPP Conference 2018**  
B Earley has agreed to attend the 2018 NAPP conference. Dates have yet to be received. With regard to the test interpretation sheet for patients from the last conference, Dr Barber felt that too much information could worry patients, increase GP workload and questioned its patient friendliness.
3. **Winter Pressures**  
With about one weeks' notice the Government gave money to practices to allow more appointments for between January and early March. This will clearly generate extra work for GP's.
4. **New Personnel**  
Dr Luke Mylvaganam was introduced. Dr Mylvaganam is a Foundation Year 2 Doctor undertaking his GP training with us. He will be here until April when he takes up a post at the Norfolk and Norwich University Hospital.
5. **Any feedback from GPs**  
Dealt with in item 2.
6. **Ongoing Recruitment to the PPG**  
Attempts to recruit to the Patient Forum Group are ongoing, hopefully involving a patient services representative.
7. **AOB**  
S Wortley queried why when she was having regular check-ups at hospital she also needed reviews with a GP. She was under the impression all the hospital entries were visible to GP. Dr Barber informed the group that this wasn't the case but that most hospital departments were now sending clinic letters electronically which reduces time in information getting to us but that A&E are still to adopt this system.  
  
Discussion on hospital departments passing on tasks to GPs regarding referrals, results and follow-ups for patients that should have been dealt with by the hospital. This is being monitored to try to improve the system.

Date of next meeting: Tuesday 24<sup>th</sup> April 2018 at 12.00 noon.