

MINUTES of the MEETING of the BOWTHORPE PATIENT PARTICIPATION GROUP held on Monday, 20 April 2015

Present: Dr Craig, Kathy Chaplin (Office Manager), Jill Hart, Ann Moore, Peter Rowley, Zeyar Win and Jane Steggles

1. Apologies for Absence were received from Sonja and SallyAnn Howlett.
2. Matters arising:
 - In the absence of Paul Dr Craig took the chair and introduced Zeyar who then gave a very interesting presentation on the Patients Participation and Experience programme and all aspects of it. As there wasn't enough time Zeyar will send links to Jane to send to members on two case files. This presentation led to discussions about the NHS and all members agreed that this Surgery gives exceptional care for its patients.
 - Dr. Craig then informed the meeting that Dr. Slater will be moving on from the Surgery on 27 April but more Nurse Practitioners are being sought. It is hoped the Surgery may be able to have a Pharmacist in a piloting scheme who could advise the Surgery on different matters but not to deal with prescriptions. During the Summer months locums will be helping.
 - Peter mentioned that there will be a Carers Forum on 8 June to assist carers, those being cared for and vulnerable people.
3. Any Other Business:
 - Peter also mentioned that the situation with Boots has deteriorated again and wondered if he should do anything as before. Dr. Craig said she and Kathy would approach the Pharmacist to try and sort this matter out. Several members have had trouble with Boots but it is not possible for the Surgery to have its own Pharmacy as Boots is so near.
 - Dr. Beales (who has now retired) will be coming to the Surgery on 30 April so that patients can say goodbye.

Date of next meeting is Monday, 20 July 2015.

The meeting closed at 7.20 p.m.