

**Minutes of Patient Participation Group Meeting**  
**Trinity Street Surgery**  
**Tuesday 24<sup>th</sup> April 2018 at 12.00 noon**

Apologies: KG, JV and RN

1. Acceptance of Minutes for the meeting of 16th January 2018.
2. **NAPP Conference 2018**  
The Chairman of the Bowthorpe group has offered to attend the conference this year.
3. **PPG Week**  
PPG week is June 4th-8th. Members will be present Monday, Tuesday, Wednesday, Thursday morning and Friday morning. When trying to recruit to the group they will stress that membership can be flexible and 100% attendance is not required but at least twice a year would be appreciated.
4. **Improved Access**  
The date for patients to be able to access a surgery 8.00am to 8.00pm each day has been brought forward to October 2018. The Eastern group will begin in June 2018, and the Western group by August 1st 2018. Trinity Street Surgery is not yet involved, but ultimately will be.
5. **New Staff**  
Dr Joanna Weeks has replaced Dr Luke Mylvaganam until the end of July. Dr Tawn is the new GP registrar, beginning full-time week commencing 2<sup>nd</sup> May. Maxine Levin is the new Advanced Nurse Practitioner.
6. **Any Feedback from GPs**  
No other feedback from GP's.
7. **AOB**
  - RN has resigned from the group as secretary. The Practice thanks her for her contribution to the PPG over the years. AW has agreed to act as Secretary, taking responsibility for minute writing after the next meeting.
  - The Practice will provide a leaflet to be handed out during PPG week.
  - BE attended a meeting at the R.C.G.P. lead by Sally Davies. She suggested that the NHS will suffer even more due to the number of people leaving primary care posts. She is in favour of less partnerships and more salaried doctors, and is concerned that the NHS is becoming more driven by numerical outcomes rather than good interpersonal relationships. It needs to focus on being a caring service. BE recommends The Marmott Report as worthwhile reading for members.
  - Wednesday May 23rd all Norwich practices will be closed for protected learning from 1.00pm onwards. All practice members will be attending the event held at Carrow Road. IC24 will be covering for emergencies.

Date of next meeting: Tuesday 24th July 2018 at 12.00 noon.