

**Minutes of Patient Participation Group Meeting**  
**Bowthorpe Health Centre**  
**Monday 29<sup>th</sup> October 2018**

**Present:** PP (Chairman), SK, JC, SH, AM, SB, ZW, DP, PP & JS.

**Apologies:** KB, JD and VP

PP welcomed all present. There were no matters arising from the last meeting.

1. Boots was discussed as several members had grievances (mostly about prescriptions). PP said he was having trouble getting his medication in time and had spoken to VP and was hoping to get it tomorrow.
2. Proposed merger with Taverham and Bacon Road – this is still drifting along, progress is slow and is no further forward.
3. GDPR – documents given out to members for signature.
4. Over the counter medicines – the Surgery has put posters up trying to encourage patients to purchase medication (like paracetamol) direct from the Chemist to try and save some money.
5. Update of approved access appointments – some changes have been made to the original proposal and there are now no restrictions on the number of appointments – as many as necessary can be made. These will be at Lionwood Medical Practice.

**ANY OTHER BUSINESS**

6. It was reported that one Nurse Practitioner has left. Dr Barger will be leaving at the end of November. Dr Emily Raine has been appointed as a salaried GP and Dr Emma McCarthy new registrar will start on 7 November. SB asked about the training required for doctors and this was explained.
7. PR reported his Carers' Information Day had gone really well (the warmth and family atmosphere had been mentioned) and this event is now booked for the next 3 years.
8. ZW mentioned the STP which has changed its name to Integrated Care System – it was not known if this will be any good for the Surgery.
9. The practice is recruiting for another salaried GP.

The meeting closed at 6.50pm.

Next meeting will be on Monday, 21st January 2019.