

# The NHS Friends and Family Test

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## Comments data – December 2016

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Staff friendly and knowledgeable including doctors and nurses I have had contact with.

Able to get appointments fairly quickly. More sensitivity could be given when discussing mental health issues.

I get the service that I expect

Always kind and thorough

Because they offer all we need. It's just sometimes not as soon as you wish

Easy to book on the day. Friendly service.

All the doctors and nurses are very helpful and friendly. I'd definitely recommend this surgery and have done so before to friends or family. I moved to London for a bit so had to change doctors and when I returned I came back here.

Dr Barber is ace.

Was very helpful at finding a suitable appointment.

Always helpful and friendly.

Been family doctors since 1985

Have been with this surgery for 15 years. Satisfied.

Been a patient for years here. Never had a problem with my family.

Able to get appointments same day or within a few days and nice friendly staff.

Excellent service.

Always been happy with care received.

Good service.

On the whole the service is excellent and just getting through on phone for appointment is a nightmare.

Very friendly doctors and reception staff.

Friendly place and good doctors. Has been my doctors for a long time and had no problems. I am a carer myself.

Overall the surgery is helpful

Friendly staff

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