

The NHS Friends and Family Test

Comments data – January 2017

Friendly staff and easy to get appointment

Friendly staff and easy access, good appointment times and not too busy

Dr Morton is excellent

Quick service

Very good care and treatment

Staff very helpful. Most of the GPs are excellent and they don't seem to rush through your appointment

Friendly receptionists and caring doctors

Appointment system of ringing works for when too ill to go to work and you can be seen. All staff are professional and I'm satisfied when I leave that I have had excellent treatment/advice.

I find most of the doctors are friendly and listen to your concerns.

Good reception staff – always helpful.

Clean and friendly.

People are very helpful and accommodating.

A very good service, thank you.

Everyone is so friendly and helpful and I wouldn't be here if it wasn't for doctors and nurses. Thank you all.

I have always found doctors, nurses and staff to be friendly and helpful whenever I have used the service

Very good service

Friendly, efficient, easy to get appointments. Doctors helpful and accessible.

It's very friendly and efficient.

Because the care I get at this surgery is very good.

Good doctors who listen. They are thorough in their investigations. Friendly staff.

Very efficient and helpful. Quick appointments and at flexible times.

So far NHS service has met my needs.

Quickly dealt with.

Welcoming, friendly staff, accessibility and availability of appointments.
