

The NHS Friends and Family Test

Comments data – March 2017

My experience of Trinity & Bowthorpe Medical Practice is outstanding – I have been a patient here for over 35 years and consider myself very fortunate to have such excellent and caring GPs.	TS
I have always found staff helpful and friendly.	TS
Wonderful, friendly, helpful staff and very understanding and efficient. I feel very safe here.	TS
Wonderful doctors, nurses and helpful staff.	BHC
Great service of care, always get appointment within 2 days.	BHC
On the whole I'm very happy with the service.	BHC
Good service	BHC
Helpful & polite when phoning reception. A range of appointments during the week including Saturday. Professional. Given time to ask questions – not rushed.	BHC
Quickness of appointment. Thoroughness of doctor.	BHC
Everything in general/luckily no need to come too often.	BHC
Surgery is clean and doctors are understanding.	BHC
Doctor's service excellent.	BHC
Very friendly doctor, very good.	BHC
Because I have always got good treatment.	BHC