

Minutes of Patient Participation Group Meeting

Trinity Street Surgery

Tuesday 24th July 2018 at 12.00 noon

Present: MC (Chairman), JV, KG, SK (Practice Manager), KB (Surgery Manager), NM, AG & JW

Apologies: JC, AW, SW, Dr Barber & Dr Simper

1. Acceptance of Minutes for the meeting of 24th April 2018.

2. Follow up to PPG Week

Extremely positive comments during PPG week were reiterated, and it was agreed how worthwhile the week had been.

3. Patient Experience Survey

The recent Patient Experience Survey was also very positive. It was observed that the “negative” responses were more “niggles” than serious criticisms.

4. Proposed Merger

At the Doctor’s initiatives GPs from Trinity & Bowthorpe Medical Practice, Bacon Road and Taverham Surgeries have been meeting to discuss a proposed merger for greater efficiency, sustainability and recruitment. No redundancies are anticipated. The issue is still in its early stages.

5. Feedback from GPs

- Jo Weeks is leaving the practice after a very successful placement. She has been very happy at Trinity Street Surgery, and very complimentary regarding the training and guidance she received. We wish her well for the future.
- Research at the practice is active again.
- Dr Barber is preparing to welcome final year Cambridge medical students to the surgery in September.
- A new member of staff has been appointed to be a receptionist, and to deal with student administration.

6. AOB

N.A.P.P. Conference feedback should be on the Agenda for the next meeting.

On 27th September the surgery will be closed in the afternoon. Staff will be attending a Protected Learning event.

Date of next meeting: Tuesday 9th October 2018.