



Trinity & Bowthorpe Medical Practice

Mailing address: Bowthorpe Health Centre Trinity Street Surgery

Wendene 1 Trinity Street Norwich NR5 9HA NR2 2BQ

Tel: 01603 748043 Tel: 01603 624844

trinity.bowthorpe@nhs.net

PATIENT LEAFLET **Easy Read Copy**

INFORMATION ABOUT THE PRACTICE



Contacting the Surgery:

Please contact us on 01603 624844

Out of Hours Emergency: 111

Our Website: www.trinityandbowthorpe.co.uk



Opening Times:

Monday 8.30am - 6.00pmTuesday 8.30am - 6.00pm Wednesday 8.30am – 6.00pm Thursday 8.30am - 6.00pm Friday 8.30am - 6.00pm



Appointments:

If you wish to book an appointment please phone, use the website or visit Reception. For a same day appointment please phone or visit reception from 8.30am.



Reception phone lines are closed between 1.00pm and 2.00pm.

www.trinityandbowthorpe.co.uk

Regulated by Care Quality Commission





Prescriptions:

Repeat prescriptions need to be handed into Reception or requested online. You cannot order prescriptions by phone.

Prescriptions will be available within 48 hours.



Online Patients:

You can register online.

You can book your appointments online and order prescriptions.



Home Visits:

If you are too ill to come to the surgery we can offer you a home visit.

Contact Reception between 8.30am and 10.30am for more help with this.



Chaperones at Examinations:

If your doctor or nurse suggests an examination you may ask for someone else to be present. Please ask your doctor or nurse who will arrange this for you.



Test Results:

Please contact Reception for your test results.

Test Results can be given over the phone between 3.00pm and 6.00pm.

www.trinityandbowthorpe.co.uk

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CareQuality
Commission







Our Nursing Team:

Dianne Stolworthy Practice Nurse

Donna Leeder Practice Nurse

Belinda Bye Practice Nurse

Francesca Hawkshaw Health Care Assistant

Karen Stone Health Care Assistant

Susan Parker Phlebotomist



Our Nursing team run a number of clinics to look after your health such as asthma, diabetes, blood pressure checks, travel vaccinations and contraception.

Our Health Care Assistant can see you for blood tests, ECGs, weight checks, blood pressure checks, spirometry and urine dipstick testing.



Please call Reception for more information.



Our Doctors:

Female:

Dr Zoe Barber

Dr Helene Simper

Dr E McCarthy

Dr A Reynolds

Dr L Abundorin

Dr R Roberts

Dr S Lang



Male:

Dr Nick Morton

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Dr Abraham George Dr Ed Turnham Dr J Sudbury



Would you like some support? Tell reception if you would like someone else to be with you in your appointment.

